

Bottomline Patient Signature Capture™

Patient Registration Minus the Paper

Although many healthcare facilities are advancing toward the use of Electronic Health Records (EHR), registration processes often lag behind, requiring the time-consuming, manual collection of patient signatures on dozens of consent forms. Health Information Management (HIM) and medical records staff must then scan signed paper documents and import them into an EHR system to prevent chart deficiencies and reduce claim denials.

With Bottomline Patient Signature Capture, patient signatures are captured digitally at the point of admission. Electronic files are then instantly attached to the patient's electronic record and the data is readily accessible in real-time to authorized users across the continuum of care. Electronic health records help users to streamline revenue-generating HIM functions that rely on timely access to patient information, such as coding and billing, while providing an auditable, legal history of patient treatment.

How Patient Signature Capture Works

Once an admissions packet is created, MedEx®, Bottomline's healthcare forms automation solution, automatically generates and prints any documents that require a patient's signature. The appropriate staff member would then attach the paper documents to a digital tablet. Using the pen, the patient signs the necessary forms on the tablet. The digital tablet simultaneously captures and securely stores the signature with the document image. The document is then stored electronically in the patient's EHR for access throughout the hospital or health system. The patient keeps the original, signed paper forms.

With Bottomline Patient Signature Capture, administrators have the option of using a laminated form in place of paper in order to eliminate paper registration processes. In this scenario, the patient signs the laminated form directly on top of the digital tablet and the form and signature are instantly stored in the patient's electronic health record. The ability to use a laminated form helps hospitals get one step closer to a paperless environment. It also increases patient safety by reducing the number of paper documents containing personal healthcare information that patients may randomly discard.



Increases Efficiency and Improves Patient Satisfaction

By eliminating the need for manual scanning, Bottomline's Patient Signature Capture solution can help to increase efficiency while improving patient satisfaction. An intuitive digital tablet consists of a stylus on an electronic clipboard that hospital staff and patients will feel comfortable using. The process is simple, fast and secure.



Banner Health®

“Bottomline Patient Signature Capture is another significant step toward achieving a more efficient, paperless and patient-friendly registration process and a totally electronic health record.”

Elaine O'Bleness
Director of Health Information Services
Banner Health

Streamline Forms Management Processes

Bottomline Patient Signature Capture integrates seamlessly with Bottomline MedEx forms automation, barcode labeling and document delivery solutions, enabling healthcare organizations to create and deliver high-impact documents on demand.

While other electronic signature solutions capture only a pre-defined, signature-only area, Bottomline Patient Signature Capture collects all manual markings on the document, including initials and notes. Signed documents are then imported into any third-party EHR or document management system.

About Bottomline Healthcare Solutions

Bottomline's payments and medical forms automation, delivery and archive solutions are used today by more than 900 healthcare organizations nationwide. These organizations trust Bottomline's products and services to reduce costs, streamline document-intensive processes, improve productivity and ensure patient safety.

For more information about Bottomline's Patient Signature Capture solution or any of Bottomline's Healthcare applications, visit www.bottomline.com/healthcare_solutions or contact a sales consultant at 1.800.472.1321, option 5.

Bottomline Patient Signature Capture streamlines the registration process, reduces operating costs and ensures patient safety by:

- Enabling patient registration in admissions, at the bedside or anywhere across the continuum of care;
- Instantly attaching the image of signed electronic documents to the patient's electronic health record;
- Allowing staff and patients to quickly reprint or re-sign documents in the event of errors during the registration process;
- Enhancing data security by creating secure PDF files that meet HIPAA regulations
- Reducing costs and poor image quality associated with manual scan stations.



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