

# Andera, a Bottomline Technologies Company

## Privacy Policy

We are committed to delivering reliable information to our consumers to protect the privacy and confidentiality of non-public personal information (NPI) Safeguarding the privacy and security of information, both online and offline, is a top priority for Andera.

### **What information do we collect?**

We collect information from consumers that apply for a deposit account or a loan on our Andera SaaS applications.

When applying for the loan or deposit account, as appropriate, consumers may be asked to enter their name, e-mail address, driver's license, phone number, checking account, credit card information or social security number.

### **Who receives information from us?**

In order for us to conduct the business, we may disclose all of the information we collect, as described above, to companies that perform other services on our behalf. We may also disclose nonpublic personal information about the consumer under circumstances as permitted or required by law. These disclosures typically include information to process transactions on the consumer's behalf. To protect our consumer privacy, we only work with companies that agree to maintain strong confidentiality protections and limit the use of information we provide.

### **Do we disclose any information to outside parties?**

We do not sell, trade, or otherwise transfer consumer personally identifiable information to outside parties. This does not include trusted third parties who assist us in operating our website, conducting our business, or servicing the consumer, so long as those parties agree to keep this information confidential. We may also release consumer information when we believe release is appropriate to comply with the law, enforce our site policies, or protect ours or others rights, property, or safety. However, non-personally identifiable visitor information may be provided to other parties for marketing, advertising, or other uses.

### **How do we protect consumer information?**

We implement a variety of security measures to maintain the safety of consumer personal information. We offer the use of a secure server. All supplied sensitive/credit information is transmitted via Secure Socket Layer (SSL) technology and then encrypted into our Database to be only accessed by those authorized with special access rights to our systems, and are required to keep the information confidential.

**For more information see:** [http://www.andera.com/media/144242/security\\_collateral.pdf](http://www.andera.com/media/144242/security_collateral.pdf)

### **Online Privacy Policy Only**

This online privacy policy applies only to information collected through our website and not to information collected offline.

### **Changes**

If we decide to change our privacy policy, we will post those changes on this page.

### **Contact Us**

Email [anderainfo@bottomline.com](mailto:anderainfo@bottomline.com) with questions