

Advanced Print Spooling and Delivery Engine for Optimizing Healthcare Printing

DATA SHEET

Bottomline Print Manager™ for Healthcare

Drive Printing Efficiencies Throughout Hospital Departments

Maximum Printer Value, with Minimum Printer Maintenance

Bottomline Print Manager delivers superior printing infrastructure performance and minimum manual intervention, with:

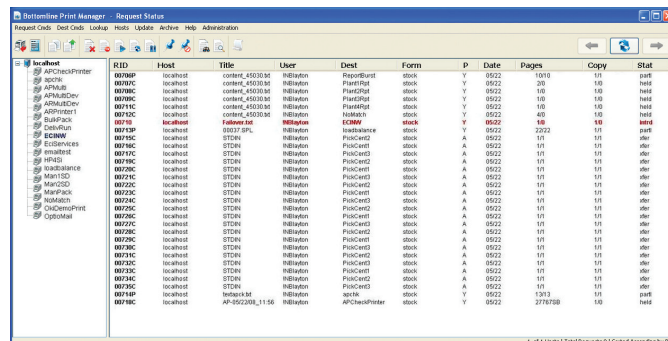
- **Assured delivery** – Ensures vital healthcare print jobs are delivered to integrated systems and printers with notifications.
- **Printer definition management** – From a single interface, monitor individual printers throughout the hospital, regardless of location.
- **Printer load balancing** – Eliminate bottlenecks by automatically spooling jobs to multiple printers.
- **Automated failover** – Dynamically redirect jobs to other devices when a primary printer is offline or out of paper.
- **User notification** – Automatically notify end users of job destination and status, eliminating unnecessary support calls.
- **Integration with leading fax applications** – Monitor fax delivery through a Print Manager interface to applications such as OptioFax™, Create!fax® and RightFax.

There are significant organizational costs of both time and money associated with the interruption of critical business processes, specifically the loss of key outbound documents due to printer failures. Without a reliable print management solution, your hospital may also be exposed to unnecessary financial and operational risks. Even one failed print job can result in delays in admissions, uncollected revenue, failed compliance and strained IT resources.

Bottomline's Print Manager™ solution, now available as a complementary addition to QuickRecord®, MedEx® and all of Bottomline's document processing platforms, including Create!form®, Transform® Output Center and Optio® solutions, is designed to help your hospital maximize printer efficiencies in healthcare systems that have high volumes or are challenged by limited IT resources needing to track and resolve printer problems.

Take Your Printing Investment to the Next Level

With features including assured delivery, bi-directional printer communications and both end-user and application notification, Bottomline Print Manager takes the guesswork out of traditional printing infrastructures. Healthcare organizations can now configure and control remote printing resources, confirm delivery, proactively anticipate and correct problems, reduce network downtime, automate printer fail-over and manage multiple types of document output – all from a single, secure interface.



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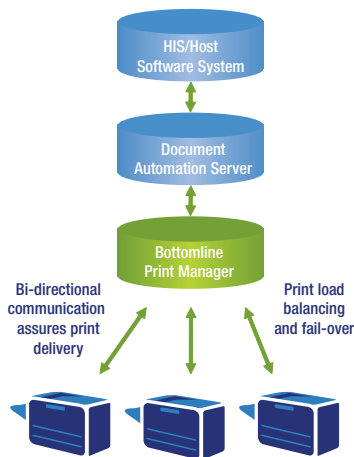
Optimize IT Resources for Both Upstream and Downstream Printer Management

Stop wasting valuable time searching for IP addresses, fielding unnecessary calls from users or wondering if the relevant printer is loaded or offline. Bottomline Print Manager dynamically distributes the downstream workload from your document server so that printer resources are never underused or overburdened. The system automatically identifies the most efficient printer for each job, routing high-volume output to the fastest devices and reserving color printers for color-only jobs.

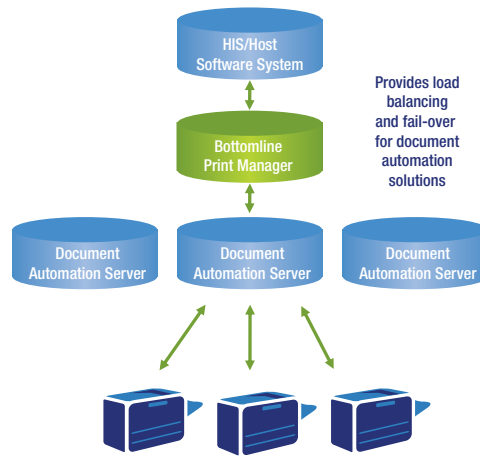
Additionally, Print Manager will automatically spool large jobs to multiple devices, redirect jobs if the primary printer is unavailable and alert end-users to any changes. If a device fails, Print Manager automatically redirects or reprints the job without accessing your HIS or ERP system or requiring IT assistance.

Print Manager can also be applied upstream of your document server architecture to support load balancing and failover scenarios that ensure critical HIS and ERP output streams are successfully delivered to the identified document automation application.

Bottomline Print Manager “Downstream” Installation



Bottomline Print Manager “Upstream” Installation



Modules for Bottomline Print Manager:

- **Report Distributor** – Print job bursting for delivery to multiple enterprise destinations or user groups
- **Report Bundler** – Automated grouping, collating and batching of reports
- **Context Delivery** – Automatic, rules-based delivery of documents to different destinations
- **HTML GUI** – Enables remote, browser-based access to Print Manager
- **PM Stats** – Delivers advanced, graphical Print Manager statistics and usage data

Robust Statistical Reporting

With Print Manager and its optional modules, users can aggregate multiple reports, hold them in a virtual print queue and release them according to defined schedules, or to take advantage of off-peak processing times. Whether your hospital is structured by location, department, or cost center, Print Manager can organize and distribute reports to ensure that the appropriate users get the information they need. Additionally, the system offers detailed management reports to help you administer IT resources, monitor department usage and reduce ongoing printer support costs.

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