8 Essentials for Improved Patient Registration

Paper-free, data-smart registration and informed consent solutions can improve the patient experience and can have a profound effect throughout the enterprise. However, not all solutions are created equal. These eight key elements are essential to success:

Flexible Mobile Data Capture: The ability to capture data from a variety of mobile devices, when it's convenient, allows the organization to easily collect and share information at any point in the healthcare process: at registration, in the examining room or at the bedside.

Context-Aware Forms: The required forms and consents vary depending on the patient, their primary language, and his or her coverage or procedure. Context-aware forms will automatically present the right content and guide the user through the process based on the patient type, insurance coverage and/or procedures.

Proven Interoperability: Interfaces to hospital systems should automatically populate documents with correct demographic information—reducing data entry and improving accuracy. Providing the ability to launch from the EMR's Registration application reduces the burden and number of clicks on your staff.

Data Validation: As forms are completed, data needs to be validated to ensure proper values are entered and that there is no missing or incomplete information.

Electronic Signature: Easy-to-use electronic signature technology is essential for automating the consent and approval process.

User-Friendly Interface: The user interface should be easy to navigate and highlight required fields to ensure that all mandatory data and signatures are completed.

Integration of Support Technology: The solution should be able to integrate technology such as voice, handwriting recognition, annotations, video and other types of content to support documentation and learning requirements.

Real-Time Information Distribution: Capture it once and send it to any number of downstream medical records or financial repositories including the EHR.

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