The payments and collections solution designed for enterprise organisations.

C-Series Enterprise is the next generation payments cash management platform specifically designed for enterprise organisations, providing a single user interface to manage real-time electronic payments, Direct Debits and cheques in domestic and international currencies.

- Eliminates manual administration with automated payment and collection processes
- Improves cash flow and cash management, reducing the impact of late or rejected payments and collections
- Reduces operating costs and improves back office efficiencies
- Scalable to support any number of concurrent users across departments, units and geographies
- Minimises risk, reduces fraud and ensures regulatory compliance

Simplifying complexity
Consolidating multiple payment types together in to one single solution, with interfaces to multiple banks and clearing systems, allows you to route your payments more intelligently and can be managed centrally or by business unit and can be configured to match the requirements of different groups of users. C-Series Enterprise supports distributed architectures, virtualisation, load balancing and real-time replication to maximise efficiency, availability and resilience, it can be accessed as a hosted solution for a primary system and for disaster recovery support.

Automation
C-Series Enterprise enables output to be automated, including submissions to Bacs. C-Series Enterprise collects Bacs reports manually or automatically using a Hardware Security Module (HSM) and enables reporting and alerts for quick resolution management. With fully automated EISCD updates, C-Series Enterprise automatically ensures you remain compliant with the latest Bacs legislations and HMRC’s Real Time Information (RTI) initiative. Full automation means freeing up vital resources, minimising error and the potential for fraud, as well as ensuring an unbroken audit trail.

Browser-based interface
Operation, management and control are all handled through a secure, browser-based user interface which is accessible from anywhere and at any time.

Approval and workflow
Consistent approvals and workflows across all payment types can bring huge benefits in terms of control and user training. C-Series Enterprise’ innovative multi-level approval and user segregation rules ensure that only authorised people see and action payment instructions.

C-Series Enterprise Features
- Domestic payments
- Bacs – Direct Credit and Direct Debit (AUDDIS), Bank Grade and Bureau
- Direct Debit Management
- Faster Payments
- CHAPS
- Cheques
- SEPA
- Credit and Debit transfers
- Direct Debit Management
- International payments
- US FedWire & ACH
- International payments standards
- Inter-account transfers
C-Series Enterprise delivers…

Total visibility
C-Series Enterprise can process your domestic and international payments and collections so there is no need to manually collate reports from disparate systems and ensures your data remains accurate and up-to-date.

Unprecedented control
C-Series Enterprise can be configured to support as many users and transaction volumes as you require. It can also be segmented to support different business units and geographical regions within the organisation, offering varying degrees of separation of administration and audit as required. The modular approach allows C-Series Enterprise to scale as your company grows, and there are no upper limits to the solution.

Maximum security
C-Series Enterprise identifies when payment data has been released from the host system(s) and removes it from the network immediately, significantly reducing the risk of unauthorised access or chance of tampering with the data. Sophisticated administration systems make sure that you control which people have access to which payment types. To minimise external fraud, C-Series Enterprise validates payment data using the UK Extended Industry Sort Code Directory (EISCD), International Bank Information Code (BIC), International Bank Account Number (IBAN) and routing codes prior to submission.

System requirements
C-Series Enterprise consists of an application and webserver, which provides reformatting and routing, workflow functionality and communications, and a relational database management system using either Microsoft SQL Server or Oracle database management systems for the storage of all critical financial data, together with C-Series functions and users information.

File formats
Advanced file mapping within C-Series Enterprise ensures a seamless interface with any system that can output consistent flat, ASCII or CSV data. C-Series Enterprise’ ability to store your static payment data, means that you need only output a few key fields from your systems for C-Series Enterprise to build the necessary Bacs or SWIFT-specific formats.

Enterprise-level support
Our premium care support is the ultimate choice in support – a bespoke service which offers significant enhancements to standard support levels. It safeguards you against risk, and comprises enhanced service level agreements (SLAs) to minimise downtime, primary and secondary named contacts to provide full continuity of service and an annual health check to optimise performance.