



## Delaware Criminal Justice Information System is Keeping Sensitive Information Protected from Misuse

*"The logging system performed fantastically better than expected. Turnaround time with the system was fabulous. Breach investigation time decreased by more than 90%."*

Executive Director, Delaware Criminal Justice Information System, the State of Delaware



### Challenges

- Keep up with rising volume of fraudulent threats
- Shortcomings with investigation process including manual and labor intensive, left room for error and a long turnaround time
- Lacked insight into who, what when fraudulent attacks of data were taking place

### Solution

- Bottomline's Fraud and Financial Crime Management Record and Replay solution to monitor how end-users utilize confidential criminal justice data and detect or prevent misuse

### Results

- Investigation time decreased by more than 90%
- Full visibility into user actions
- Supports compliance of Delaware's laws relating to access and dissemination of records
- Real-time alerts
- Recorded data is encrypted and digitally signed, meeting forensic evidence requirements