



DGB Bank Improves Operational Efficiency Through Swift Connectivity



Challenges

- Facing a tight timeline for its core banking system implementation, DGB Bank outsourced Swift connectivity to keep day-to-day operations running smoothly throughout the transition.
- Becoming a Swift member was complex, and required Bottomline support to overcome issues obstructing enrolment

Solution

- Bottomline Connectivity Services provides a single access point to multiple global payment networks and infrastructures, including Swift
- Fraud and compliance capabilities delivers protection against payment fraud

Results

- Swift connectivity, whilst mitigating fraud risk
- Improved efficiency enabling more time to be dedicated to the new core banking system and business operations
- Seamless onboarding experience and 24/7 expert support



“DGB Bank PLC (DGB) is implementing a new core banking system. Due to the tight timelines, as well as previous difficulties in becoming a Swift member, we chose to outsource to Bottomline. The experience of onboarding to Bottomline’s hosted solution was straightforward, quick and seamless with the great assistance of the Bottomline project team to help with queries and the end-to-end process. The solution, alongside Bottomline’s fraud and compliance capabilities, allows us to focus on the bank’s core business operations, whilst minimizing the risk of payment fraud.”

- Mr Choi Byoungjin
Chief Information Officer



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Corporate Headquarters
100 International Drive, Suite 200
Portsmouth, NH 03801
United States of America

Phone: +1 603-436-0700
Toll-free: +1 800-243-2528
info@bottomline.com