

**BOTTOMLINE TECHNOLOGIES**

# Corporate Social Responsibility & Sustainability Report 2020

# Table of Contents

Letter from the CEO	3
<b>Sustainability</b>	<b>4</b>
Electronic Payments & AP Automation	5
Data Centers	6
Green Facilities	7
Recycling	9
Electronic Vehicle Charging Stations	9
Bottomline Technologies Think Green Award	10
<b>Philanthropy &amp; Charitable Giving</b>	<b>11</b>
Helping Banks Help Small Businesses During COVID-19	12
Bottomline Technologies Giving	13
End 68 Hours of Hunger	14
Granite State Award	15
United Way	15
Australian Wildfires	16
Bottomline Technologies Race for a Cause	17
Organizations We Support on an Ongoing Basis	18
Bottomline Technologies Team Member Choice Charitable Giving Program	19
Charitable Contribution Committee	22
Bottomline for Good Around the Globe	23
Contact	24

# Letter from the CEO



Bottomline Technologies is a leader in helping thousands of companies around the world make their complex business payments simple, smart and secure. With the depth and breadth of a company such as Bottomline, we are fully aware of the broader impact a company like ours can have on our communities and our planet.

Much of our business is focused on electronic payments and the elimination of paper checks. This alone has a significant environmental impact. We decrease our customers' environmental footprint and save them millions of dollars a year by enabling them to make the switch from paper to electronic.

At Bottomline, we are fully committed to corporate social responsibility and sustainability. We support a wide range of worthy causes in each of the geographies in which we operate in many impactful ways.

We are pleased to share with you our 2020 Corporate Social Responsibility and Sustainability Report, which highlights the primary aspects of our corporate and employee-led charitable giving, along with sustainability efforts that include environmental impact across the globe.

At Bottomline, we're proud of what we've been able to accomplish thus far, and we look forward to the opportunities in front of us to make a difference and be a positive force for good every day.

**Rob Eberle**  
CEO

## Guiding Principles

Delight Customers

Innovate, Communicate,  
Win & Grow

Work with & for  
Each Other

Do the Right Thing

Create & Grow Sustained  
Business Value

Be a Company of Which  
All Can Be Proud



# Sustainability

The core of Bottomline's business is to help organizations transition from paper checks to electronic payments, which in and of itself has a significant environmental impact. Our physical locations offer both single-stream recycling and electronic recycling and we continue to improve our environmental footprint by recycling materials during construction and renovation of our properties. We use sensed lighting, regulated HVAC systems, energy saving appliances, windows and doors, as well as furnishings and carpet made with recycled materials and on-site water purification systems to reduce the number of plastic bottles used. Sustainability is a way of life at Bottomline and it is exemplified through our products, customer interactions and employee engagement.



## Electronic Payments and AP Automation

Bottomline's solutions are inherently green because they're electronic, whether through accounts payable automation or through electronic payments and the elimination of paper. According to the National Automated Clearing House Association (NACHA), traditional approaches to paying suppliers are a major contributor to high accounts payable costs, with checks 30 times more expensive to issue compared to ACH payments. Automated electronic invoice to payment processes cost 60% less on average than their manual paper-based counterparts. Compared to manually processing invoices, automation typically delivers a major cost savings because accounts payable organizations can deliver approximately 17 times as many invoices annually per employee than their peers that rely on manual processing. Additionally, invoice automation delivers indirect savings such as reduced paper and postage expenses, fewer supplier inquiries, and fewer redundancies and inaccuracies in the vendor master database.

For every 100 checks or invoices not printed, a customer conserves:



3 pounds  
of paper



3.8 gallons  
of gas



119 pounds of  
greenhouse gases  
(the equivalent of driving  
117 miles)







16 square feet  
of forest

## Data Centers

**Bottomline Technologies provides software solutions for more than 400,000 corporate entities, 1,100 financial institutions, 250 insurance carriers and 1,500 healthcare organizations.**

When you consider the breadth of our customer base, our cloud computing model has a significant impact on reducing the environmental footprint of these organizations over traditional IT hardware and software. By sharing computing resources among a large number of customers, we achieve enormous economies of scale, especially when it comes to carbon and energy consumption. We partner with some of the world's best in terms of managing our data centers. Our industry partners have designed, built and operate with high energy efficiency standards and with a long-term goal of using 100% clean and renewable energy in line with these renewable energy principles:

-  Utilize renewable and low carbon energy
-  Prefer local sources of energy
-  Prefer new or recently built energy sources
-  Seek favorable renewable energy policies when locating new data centers

Our data centers deploy the following green technologies:

**Adaptive control systems** reduce power consumption and increase cooling capacity through active airflow management using intelligent, distributed sensors and innovative control policies.

**ASHRAE thermal guidelines** are used as reference in our newest facilities to optimize interior temperatures. This reduces power consumption for cooling while maintaining a safe operating temperature for computing equipment.

**Cold/hot aisle containment** uses physical barriers to reduce the mixing of cold air in data center supply aisles with the hot air in their exhaust aisles. This results in lower energy consumption and more efficient cooling.

**Energy-efficient lighting systems** in our data centers use motion-activated controls to reduce energy consumption and ambient heat from operating lights.

**Variable frequency drives** are deployed in chillers, pumps and fans in our HVAC systems to save energy by automatically reducing a motor's speed and power draw to match lower system loads.



Bottomline achieved the Ska Rating of Gold for design and development of its new Theale office which serves as the company's EMEA Headquarters. The SKA rating tool is a Royal Institution of Chartered Surveyors (RICS) environmental rating system designed to assess and compare the environmental performance of fit-out projects for office buildings in the UK.

## Green Facilities

At Bottomline we ensure that we operate as efficiently as possible with the least amount of negative environmental impact.

During remodeling initiatives our environmental commitment is to see that 95% of material from demolition is diverted from landfills, and is instead sorted and recycled or donated to non-profit organizations.

Since both heating and cooling emit greenhouse gasses, we strive to use less with the following measures:

- ✓ Zone occupancy sensors to minimize system usage
- ✓ Variable frequency drive fans to more accurately modulate air flow with space demands
- ✓ Return air ducts for more efficient and accurate movement of conditioned air and return air flow
- ✓ Web-based building control system allows monitoring and HVAC optimization

As a key factor in energy conservation, properly insulating our buildings makes a big difference in heating costs. We've used bio containing spray foams (sugar or soy based) with 9% renewable content to seal large diameter internal roof drain piping systems passing between floors, where cold column conditions are created. The columns are capped to prevent "chimney effect" and minimize infiltration. Air and temperature leaks are further decreased by sealing all penetrations, joints and openings in exterior walls, demising walls, concrete floors and decks above.



We leverage LED and other environmentally-friendly and energy-efficient lighting solutions. As with heating, we aim to limit consumption by taking the following measures:



Occupancy sensors to allow lights to automatically shut off when rooms are unoccupied



Light harvesting to dim lights in areas where natural light adequately illuminates the occupied area



Limit work surface lighting levels to 35 foot-candle



Limit lighting to less than one watt per square foot



Install LED lights where technology is proven (walkway down lights)



Integrate lighting into building controls system to allow automatic activation/shut-off of lighting



Installation of photo sensors to activate exterior pole light operation only when needed

Recycled material content is a consideration when selecting furniture vendors. For instance, we provide Knoll Life Chairs for our employees. Not only do these chairs offer superior comfort and ergonomic support for our employees, they are also constructed largely from recycled materials, low VOC paints and adhesive, and have returnable packaging so that it can be reused. The chairs themselves are also recyclable. Knoll Life Chairs are:

- GREENGUARD Indoor Air Quality Certified
- Children and Schools Certified
- Manufactured using clean technologies in the Knoll LEED® Gold and ISO 14001 Certified Lubin Building, where energy use is offset with electricity generated by wind power

Our audio/video systems also use low wattage LED monitors that contain reduced levels of mercury.

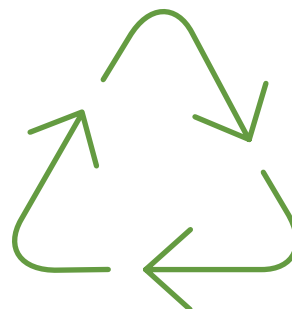
## Recycling

Bottomline Technologies has well-established recycling efforts at our facilities around the globe. We implement single-stream recycling wherever available. This allows recyclable paper and mixed containers to be put into the same receptacle. In addition to this, all employees also have a single-stream recycling bin right at their desk.

Improperly disposed of electronics can negatively affect the environment, and cause public health concerns. At Bottomline we have instituted a recycling drop-off area for batteries, CFL light bulbs, computer equipment, cell phones, ink cartridges, etc. These are disposed of in environmentally safe and secure disposal facilities designed for this type of electronic waste.

## Electric Vehicle Charging Stations

As a part of Bottomline's ongoing commitment to sustainability, Electric Vehicle (EV) charging stations are available at the corporate headquarters. Six charging stations at three portals are available to employees on a first come, first serve basis.



## Sustainability Through Coffee

Bottomline recently made the move to decrease the use of coffee pods by installing new machines for standard coffee. These machines are much more economical and will not only reduce waste but also cost.

We also encourage employees to consider using a mug for coffee instead of using paper cups, to help further reduce our waste.

## Water Bottle Filling Stations

At our Corporate Headquarters, we installed water bottle filling stations that deliver a quick, clean, water bottle fill while simultaneously minimizing our dependency on disposable plastic water bottles. At our EMEA headquarters, we have eliminated the use of plastic cups and introduced a reusable bottle for each employee, saving 30,000 plastic cups per year.



## Bottomline Technologies Think Green Award

Bottomline is committed to protecting the environment. We lead by example through efficiency improvements at our physical locations, automating business transactions where possible and extensive recycling efforts. By providing B2B payment solutions, we help our customers improve the environmental impact of their carbon footprint.

Launched in 2009, the Bottomline Technologies Think Green Award highlights organizations that reduce paper use in their payment, invoice and transactional document processes through the use of Bottomline's automation solutions. Recipients demonstrate how partnering with Bottomline allows their organization to achieve their 'green' initiatives. These solutions include migrating paper checks to ACH payments, automating their end-to-end payment process and moving to cloud-based technology.



# Philanthropy & Charitable Giving

At Bottomline Technologies we recognize our responsibility to the community at large and work to be a good corporate citizen, we do this through our BT Cares initiative. Being an active participant in our community is a fundamental responsibility. BT Cares ensures that we work hard to give back to the communities where our employees work and live. This commitment is exemplified by the number of employees involved in charitable organizations around the world as well as the support we have provided to these organizations over the years. Our commitment is more than a corporate program, it's part of the people and the culture at Bottomline.



## Helping Banks Help Small Business During COVID-19

As stay-in-place and social distancing ordinances swept the world in March 2020, small businesses were at the forefront of non-essential business closings. As the U.S. government and Congress acted to provide relief to small businesses, their payrolls and their people, the “Paycheck Protection Program” emerged as a core ingredient of the CARES Act. Many banks were struggling with how to administer the program to their business customers as details came to light. Quickly realizing that we had the technology to assist banks helping small businesses, the Bottomline Digital Banking team mobilized in a period of 24 hours knowing that existing Bottomline solutions could be engineered and offered up to help the nation’s banks provide program loans to small businesses. In a matter of days, Bottomline provided banks with a simplified SBA loan application platform to originate online loan applications under the “Paycheck Protection Program” as well as access to our existing online small business account opening platform. Those solutions were made available to any bank at no cost.



# 1,800+

*small business loan applications*

# \$120M

*originated through the platform*

*“We saw an opportunity to help in this crisis. We are not set up to sew masks or to manufacture ventilators. We do have technology that can help provide funding to small businesses that are so vital to the country’s economy and its employment. This is our small part in standing up to this unprecedented global challenge.”*

**Rob Eberle**  
CEO, Bottomline Technologies

*Over the last five years, Bottomline has donated*

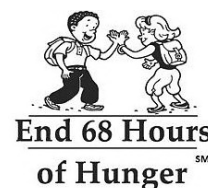
# \$2.5M

*to charities across the globe.*



*Cares*





## Bottomline Helps to Feed Children During COVID-19 School Closures

In March of 2020, Bottomline made a \$100,000 donation to two New Hampshire organizations: Gather and End 68 Hours of Hunger. The donation assisted in providing meals to children impacted by school closures due to Coronavirus. Unfortunately for many children, breakfasts and lunches served at school may be their only guaranteed meals. Recognizing the need, both Gather and End 68 Hours of Hunger are actively providing food to children who need it.



*Total support to date includes financial support, administrative resources, meeting facilities and seeding new programs.*

### End 68 Hours of Hunger

Bottomline was the first Charter Sponsor of End 68 Hours of Hunger, an organization created to confront the approximately 68 hours of hunger that some school children experience between the free lunch they receive in school on Friday afternoon and the free breakfast they receive in school on Monday morning. The program is run completely by volunteers. Of the donated funds, 100% goes toward purchasing food for the children in the program. As of January 2020 the organization is feeding nearly 3,000 children every week, in part due to Bottomline's continued support.

### Gather

For 200 years, Gather has been serving New Hampshire Seacoast residents facing hunger. The agency was founded in 1816 by a small group of women committed to feeding the families of fishermen. Today, Gather is committed to ending local hunger through collaboration and leadership. Gather serves those experiencing hunger by providing nutritious food through innovative distribution programs and its Pantry Market. 90¢ of every dollar donated to Gather goes directly toward local hunger relief.

*"We sincerely appreciate Bottomline stepping up as the front runner role model for all businesses that have the wherewithal and community concern. The peace of mind this donation will shed on the parents, teachers, medical community, the Seacoast overall, is monumental."*

**Deb Anthony**  
*Executive Director, Gather*



## Granite State Award

### **Recognition of an outstanding record in community support**

Bottomline Technologies is a proud recipient of the Granite State Award, in recognition of its outstanding record in community support. The award is given annually by the University of New Hampshire, and was presented to Bottomline due to its long standing record of outstanding community support.



## United Way

Bottomline Technologies is a long-time partner of the United Way, supporting the annual campaign since our founding. Bottomline is proud to have participated in the United Way's "loaned executive" program. Our employees have accepted field assignments to work as a United Way spokesperson in the community to educate other corporations, as well as participating in the annual "Day of Caring".

## Bottomline for Good Around the Globe

### **Nishkam SWAT**

Bottomline team members from the London and Reading offices regularly support this initiative by donating clothes and volunteering to serve hot food to the homeless.

### **Reading Rescue**

Bottomline volunteers join the community in the biggest bi-annual clean-up in Reading. They tackle parks, streets and open spaces.

### **Nature Day**

Bottomline's Swiss team members volunteer near the Geneva River to support its fundamental role of providing habitat for the local flora and fauna.



## Australian Wildfires

Australia is no stranger to bushfires and the 2019-2020 season proved to be unprecedented in many ways. The fire situation worsened significantly at the beginning of November 2019 burning more than 46 million acres of land. At least 80% of the Blue Mountains World Heritage area in New South Wales and 53% of the Gondwana world heritage rainforests in Queensland were burned. Bottomline did its part to support the recovery efforts with a \$10,000 donation distributed to the following organizations:

- RSPCA Australia
- New South Wales Firefighters
- Country Fire Authority Victoria

# \$10,000

*donated to aid in the fight against  
the Australian wildfires.*



# RACE <sup>FOR A</sup> CAUSE

## 5K 2019

### Bottomline Technologies Race for a Cause

The Bottomline Technologies' Race for a Cause benefits local charities with proceeds from the race. In 2019, the race supported Court Appointed Special Advocates (CASA) of New Hampshire.

Since 1989, CASA of New Hampshire has represented more than 10,000 children in the family court system who have suffered from abuse or neglect. Volunteer advocates provide a voice for thousands of children who were placed at risk by their parents or caregivers. CASA is committed to speaking on behalf of the best interests of New Hampshire's most vulnerable children. With our most successful race to date, in 2019, the Bottomline team raised **\$75,000** from corporate sponsorships and race participation.

# \$75,000

*raised from sponsorships and participation*

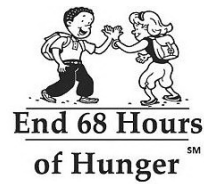
# 65%

*of race participants are Bottomline families*

# 74%

*of race volunteers are Bottomline employees*

## Some of the Organizations We Support on an Annual Basis



Total dollars donated globally in 2019

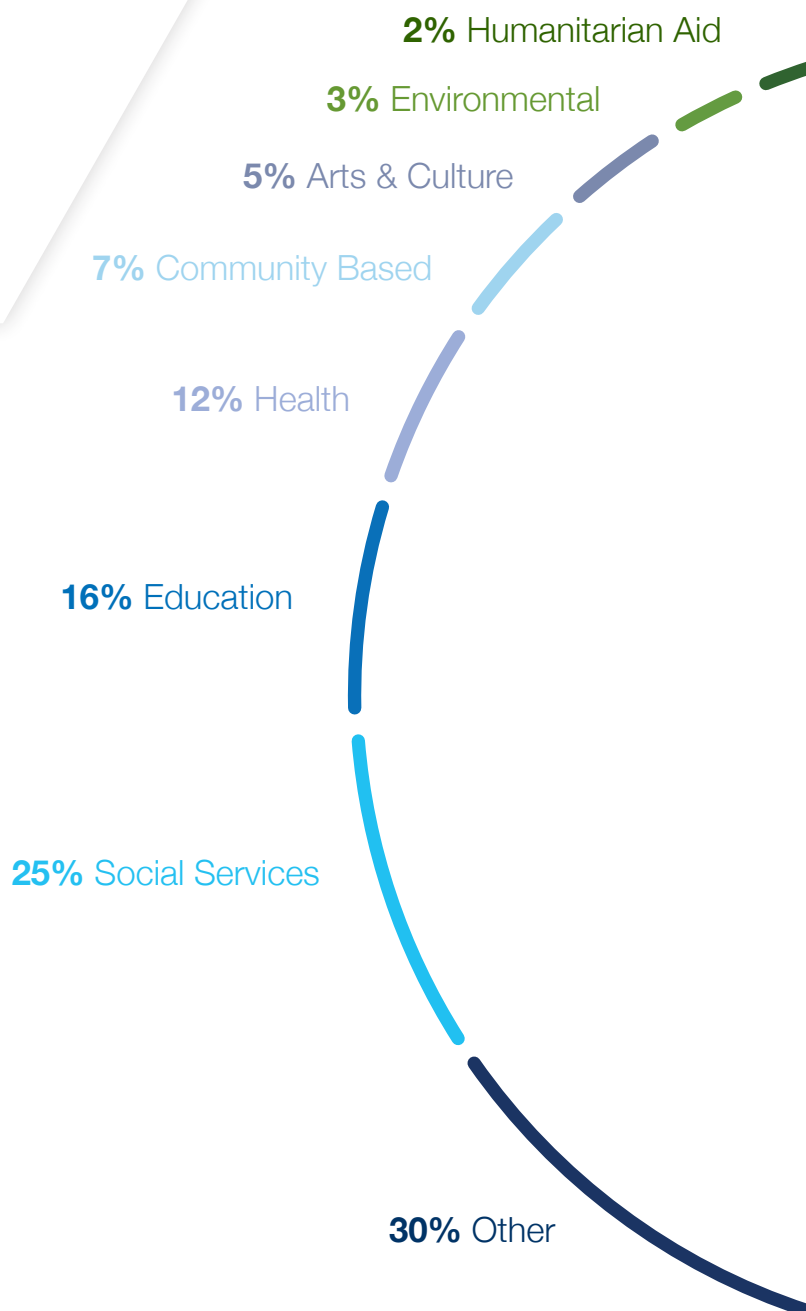
\$1M

## Bottomline Technologies Team Member Choice Charitable Giving Program

The Bottomline Technologies Team Member Choice Charitable Giving Program allocates funds to be distributed to charities chosen entirely by our employees and donated on the employee's behalf. Bottomline has donated to

**MORE THAN 1,000 DIFFERENT CHARITABLE ORGANIZATIONS**

globally through this program. This chart shows what types of charities our employees chose to donate to. The following pages list the charities themselves.



# Bottomline Technologies Team Member Choice Charitable Giving Program

4 Louis  
Action for Pulmonary Fibrosis  
All Birmingham's Children  
Altrusa International of Central CT  
Alzheimer's Association  
Alzheimer's Research UK  
Amazon Conservation Team  
Amber Area  
American Cancer Society  
American Dance Festival, Scholarship Fund  
American Foundation of Suicide Prevention  
American Saltwater Guides Association  
Animal Refuge League of Greater Portland  
Animal Welfare Association  
Animal Welfare Society  
Anthony Nolan charity  
Appalachian Mountain Club  
Appalachian Mountain Club - Maine  
Appalachian Mountain Club - New Hampshire  
Arthritis Foundation  
ASPCA  
Aussie and Me Animal Rescue  
Autism Society of Maine  
Autistic Self Advocacy Network  
Bail for Tails  
BBC Children in Need Appeal  
BeeFree Church - Barrington  
BeLikeBrit Foundation  
Berkshire Women's Aid  
Best Friends Animal Society  
Bethany Christian Services of Northern New England  
Big Brothers Big Sisters of New Hampshire  
Bishop Feehan High School  
Blue HELP  
Boise Rescue Mission  
Bow Lake Dam 15k5k  
Boys & Girls Club of Greater Billerica  
Bracknell Cobras Basketball Club  
Breast Cancer UK  
Bridgeport Youth Lacrosse  
Bright Start Foundation  
British Lung Foundation  
BSA Pack 521  
Buckingham Charter Magnet High School  
Robotics  
Bucksport Animal Shelter  
Cahokia Mounds Museum Society  
Cal's Angels  
Cam Neely Foundation for Cancer Care  
Camaraderie Foundation  
Camp Good Morning  
Camp Oak Hill  
Camp Twitch and Shout  
Care Dimensions, Kaplan Family Hospice House  
Carmel Catholic High School  
Cary Academy Fund  
Casa of New Hampshire  
Casco Bay Wind Symphony  
Cat Rangers  
Catholic Charities of New Hampshire

Center for Wildlife  
Chase Home for Children  
Chester Recreation Department, Soccer Club  
Chestnut Tree House  
Child Advocacy Center of Rockingham County  
Child Rescue Coalition  
Children's Day School  
Child's Play  
Christ Church Andover  
Christopher and Dana Reeve Foundation  
Chrysalis Foundation  
Church of God, A Worldwide Association  
Church of the Holy Spirit  
Clark University  
Client Earth  
Cocheco Valley Humane Society  
College Foundation of the University of Virginia  
Community Partners  
Compass for Youth  
Congenital Hyperinsulinism International (CHI)  
Congregation Shir Shalom of Westchester and Fairfield Counties  
Connecticut College  
Connecticut Forest & Park Association  
Connecticut Hospice  
Council of Churches of Greater Bridgeport  
Cradles to Crayons  
Crawshaw Pre-School  
Crisis UK  
Crohn's & Colitis Foundation  
Crystal Stairs, Inc  
CU Kids at Heart  
Cure SMA  
Cystic Fibrosis Foundation  
Dana Farber Cancer Institute  
Dance N Motion 2 Dance Team  
Daniel Webster Council, Boy Scouts of America  
David's House  
Days End Horse Farm Rescue  
Diabetes UK  
Diamond Blackfan Anemia Foundation  
Dogs on the Street  
Dogs Trust  
Double B Equine Rescue  
Dover Children's Home  
Dress for Success Philadelphia  
Duke University, Carolinas Cord Blood Bank  
DuPagePads  
Earthwatch Institute  
Ecenter  
ED Society  
Educators Society for Heritage of India  
Ehlers Danlos National Foundation  
End 68 Hours of Hunger  
End 68 Hours of Hunger - Portsmouth  
End 68 Hours of Hunger - Raymond NH  
End 68 Hours of Hunger, Northwood NH  
Epilepsy Society

Equine Rescue Network  
Exeter High School Athletics  
Face to Face  
Fairtrade Foundation  
Fairy Godmother Project  
Faith Chapel Ministries  
Faith Presbyterian Church  
Falmouth Education Foundation  
Family Centers  
Family Promise North Shore Boston  
Fassa's Friends Boxer Rescue  
Fast Forward India  
Fiddlehead Center of the Arts  
First Parish Congregational Church United Church of Christ  
Folds of Honor  
Food Faith Friends  
For the Love of Dog  
Force X Robotics  
Forgotten Ones Cat Rescue and Adoption  
Four Paws UK  
Franklin Food Pantry  
French Bulldog Rescue Network  
Friends of Arderley  
Friends of Assisi Food Pantry  
Friends of Father Judge  
Friends of Kakamega  
Friends of Rowley Public Library  
Friends of the Butts School  
Friends of the Rollinsford Public Library  
Friends of Vinh Son Orphanage  
Friends of Wareside C of E Primary School  
Geneva History Museum  
Georgia Animal Rescue and Defense (GARD)  
Girl Scout Troop 13973  
Girl Scouts of the Green and White Mountains  
Give Directly  
Godfrey Memorial Library  
Good Shepherd Lutheran Church  
Granite State Adaptive Sports  
Granite State Children's Alliance  
Granite State Dog Recovery  
Great Bay Kids Company  
Great Bay Services  
Greyhound Placement Service of NH  
Griffin Pond Animal Shelter  
Grundy Senators - Pee Wee A National Team  
GSGWM Troop 51106  
Gwinnett Pearls of Service Foundation  
H.O.R.S.E. of CT  
Halfway There Rescue  
Hampstead Academy PTO  
Hampton Academy  
Hampton University, The Marching Force  
Harm Reduction Coalition  
Haven  
Heartstart Thatcham  
Help Refugees  
Helping Hounds Dog Rescue  
Henry Tyndale School Association

Herfurth Elementary School  
Heronfield Academy  
Herren Project  
Hingham Girl Scout House  
Hole in the Wall Gang Camp  
Holy Cross High School  
Holy Family Episcopal Church  
Holy Redeemer Parish - Trepassey  
Home Base Veteran and Family Care  
Hooksett PTA  
Hope for Haiti's Children  
Hospice in the Weald  
House of Hope Mission  
Humane Society of York County  
HUMC  
Hydrocephalus Association  
ICA (Interstitial Cystitis Association)  
IFAW  
I-FHA  
Immaculate Conception Church  
Interstitial Cystitis Association  
Islamic Relief  
Israeli-American Council  
Italian Home for Children  
James H. Bean Elementary School  
James W. Foley Legacy Foundation  
Jax's Labrador Retriever Rescue  
Joan G Lovering Health Center  
Katherine's Team to Fight Autism  
Kellenberg Memorial High School  
Kennebunk Maine Animal Shelter  
Kids Closet  
KIND  
Kind Keeper No Kill Animal Rescue  
Kingsway Learning Center  
KyleCares, Inc  
Lacey Youth Wrestling Club  
Larger Than Life  
Lawrenceville Cooperative Ministry, Inc.  
Leadership Seacoast  
Lebanon Elementary Schools  
Liberty House International Church  
LifeFlight Foundation  
Linden Hall School for Girls  
Linked Together  
Little Hearts Matter  
Living Word Christian School  
Londonderry Lions Club  
Love Pangea  
Lucky Lab Rescue and Adoption  
Lucy's Love Bus  
Lupus Foundation of America, Georgia Chapter  
Lupus Research Alliance  
LUPUS UK  
Macmillan Cancer Support  
Maggie's Centres  
Maine Wing Civil Air Patrol  
Mainstage Center for the Arts  
Marianist Environmental Education Center  
Marlton Recreation Council  
Marshwood High School

# Bottomline Technologies Team Member Choice Charitable Giving Program (Continued)

Masonic Charity Foundation	Paul VI High School Annual Giving Campaign	South Elementary School	The Now I Lay Me Down to Sleep Foundation
MassArt Annual Fund	Pennridge Fish	Southeast Vipassana Association	The Oldfield School Association
MaxFund Cat Shelter	Perseus House, Inc.	Southeastern Greyhound Club	The PCC of Ruscombe and Twyford
Meet Me at the Bridge	Phi Alpha Delta International Foundation	Southern District YMCA	The Peach Project
Memorial Sloan Kettering Cancer Center	Philabundance	Speak for Animals	The Priory Primary School
Messalonskee Youth Football Association	Phil's Friends	Special Olympics Rhode Island	The Project Pawsitive Foundation
MIB Agents	Phoenicia Festival of the Voice Foundation	Spiritus Project	The Reform Temple of Rockland
Mikey's Way Foundation	Phoenix Houses of New York and Long Island	Springhouse Community School	The Royal British Legion
Milford Performing Arts Center	Phyllis Tuckwell Hospice	SSAFA	The Ryan House Project
Monmouth County SPCA	Pibbles & More Animal Rescue, Inc	St Ann's Hospice	The Shepherd's House
Mooseheart Child City and School	Planned Parenthood Federation of America	St John XXIII Parish	The Travis Mills Foundation
Moving Mountains Ministry Inc.	Plant with Purpose	St Mary's SUN PCC	The Unforgotten Haven
Mt. Lebanon United Lutheran Church	Polka Dot Mama Melanoma Foundation	St Matthew Church	The Ward Academy
MTV Youth Hampton	Pomeraug High School PTO	St. Bridget School	The Whitaker
Mud House Children's Foundation	Pope Memorial Humane Society	St. George Catholic Church	The Zigen Fund
Mustard Tree Foundation, Reading	Portsmouth Christian Academy at Dover	St. John the Evangelist Church	Theater Collaborative of South Jersey
Myasthenia Gravis Foundation of America, Inc.	Portsmouth Music and Arts Center	St. Joseph Parish	THRIVE
Nashua Children's Home	Project Paws Alive	St. Jude's Children's Research Hospital	Thyroid Cancer Survivors' Association
Nashua Meals for Kids	Project Sunshine	St. Margaret Church Corporation of East Providence Rhode Island	Tilton School, Annual Fund
National Alliance on Mental Illness, New Hampshire	Prostate Cancer UK	St. Mary School	Together for Short Lives
National Deaf Children's Society	Providence Promise	St. Mary's on the Highlands Episcopal Church	Town of Lakeville Animal Shelter
National MS (Multiple Sclerosis) Society	Purley Pre-School	St. Patrick's Church	Travis Mills Foundation
National Network of Abortion Funds	RAC - Ridgefield Aquatic Club	St. Thomas Aquinas High School	True Sojourners
National Trust	Reach for the Top Therapy	St. Thomas Consolidated School	TRY - A Special Needs Organization
NEADS, Inc	Reading Refugee Support Group	St. Thomas Contemporary Music Program	Turner Monumental AMA Church
New England Border Collie Rescue	Rescue Dogs Rock NYC	Staten Island Technical High School	UNH - Women's Club Hockey
New England College	Residents Rights	Step Up Parents	Unite for HER
New England Herpetological Society	Rett's Roost	Stepping Stones DS	United Planet
New Fairfield Congregational Church	Riding for the Disabled Dyneley Group	Stoico/Firstfed YMCA	University of Wisconsin-Stevens Point Foundation, Inc.
New Hampshire Children's Trust	Road Trip Home	Stratford High School	UPS for DownS
New Hampshire SPCA	Rock the Vote	Sugar Hill Christian Academy	Veterans Count
New Hampshire Women's Foundation	Ronald McDonald House Philadelphia	Surfers Against Sewage	Veterans Northeast Outreach Center
New York Buddhist Vihara Foundation	Roxborough Dog Park Association	Sustainable Harvest International	V-MAT
Newburyport Education Foundation (NEF)	Royal Berks Hospital Charity	Swasey Parent Faculty Group	Voices of Hope - Lexington
Newmarket Jr/Sr High Music Program	RSU 14	Teaching Truth International	Volunteers of America, Delaware Valley
Next Generation Focus	Rugby Myton Hospice	Team 94	Wags 2 Riches Dog Rescue
Next Level Church	SAFE KIDS - Lincoln-Lancaster County	Temple Beth El of Huntington	Walking with Giants Foundation
NH Stories, Inc	Saint Gabriel Catholic Church	Tender Loving Cats	Washington University
Noble Middle School	Saint Margaret Church Corporation of East Providence Rhode Island	The American Foundation for Suicide Prevention (AFSP)	Watchtower Bible and Tract Society of NY, INC
North American Martyrs Parish	Saint Patrick Academy	The American Society for the Prevention of Cruelty to Animals	Waterloo Local Schools
North Berwick Parent Teacher Organization	Salter Health Care	The Association for Frontotemporal Degeneration	Waypoint
North Devon Hospice	Salvation Army of Greensburg	The Bay Academy for the Arts and Sciences, I.S. 98	West Kennebunk United Methodist Church
North South Foundation	Savekids - Lincoln-Lancaster County	The Boston Rugby Club	Westford Academy
Northeast Animal Shelter	Seacoast Area Bicycle Riders	The Cam Neely Foundation for Cancer Care	Whatcom County Pregnancy Clinic
Northeast Passage	Seacoast Charter School	The Center for Grieving Children	White Pine Programs
NPR	Seacoast Christian School	The Chase Home	William Lawrence Camp
Ocean City Theatre Company	Seacoast Community Church	The Children's Trust	Willow Foundation
Old St. Joseph's Food, Faith and Friends	Seacoast Mental Health Center	The Cornerstone Church	Wings of Refuge
Oldsmar Cares	Seacoast Repertory Theatre	The Domestic Abuse Project of Delaware County	Wood St Mission
One Tree Planted	Seacoast Santa of NH	The Hill-Stead Museum	Woodside Church
Operation Hope of Fairfield	Seacoast Science Center	The Humane Society of the United States	World Vision
Operation Smile	Seacoast Soul Models	The Leprosy Mission	Wounded Warrior Project
Our Lady Comforter of the Afflicted	Second Chances Animal Rescue	The Londonderry Lions Club	XL Sports World
Our Redeemer Lutheran Human Care	Service Dog Project	The MIP Foundation	YMCA of the Triangle
Ministry Food Pantry	Sharktank Research Foundation	The Myton Hospices	Yoga in Action
Overseas China Education Foundation	Shepherd's Fund	The Newburyport Education Foundation	Young Deaf Activities
Overseed Inc.	Shine		Your One Wish
Oyster River Youth Association	Show Hope		Youth Line
Pacific Reentry Career Services	Shriners Hospitals for Children		Zebra Crossings
Pack 181 Cub Scouts	Sisters of Holy Cross		
Parkinsons UK			



## Charitable Contribution Committee

In an effort to serve people and families in need, as well as to enhance the quality of life by contributing to arts, civic and environmental groups within our communities, Bottomline's Charitable Contribution Committee allocates a portion of company funds every year to various charities in the communities where Bottomline operates.

### **Below are some of the charities to recently receive donations:**

Alzheimer's Association	PICA Providence In-town Churches Association
Arts in Reach	Players Ring
Big Brothers Big Sisters Stilleto Race	Pontine Theatre
Blue H.E.L.P	Prescott Park Arts Festival
Center for Grieving Children	Pro Portsmouth
Compass For Youth	RoboKnights
Exeter Run Club	Seacoast Area Teachers of Yoga in Action
Footprints Food Pantry	Seacoast Salutes
Great Bay Services	South Berwick Strawberry Festival
Habitat for Humanity	South Portland Food Cupboard
Habitat for Humanity	Special Olympics of NH
Krempels Center Road Race	St Thomas School
Marshwood Youth Lacrosse	Strawbery Banke
New Generations	Veterans Martial Arts
Newburyport Public Library	VFW
NH Food Bank	Victoria's Victory Foundation
NHPTV	Waypoint
NHSALC	



## Bottomline For Good Around the Globe

Bottomline's charitable giving extends around the globe. Within our communities worldwide, Bottomline allocates a portion of company funds every year to various charities in the communities where Bottomline operates. Some of the organizations we have supported in the past year include:

4 Louis	Lincs & Nottingham Air Ambulance Trust
Alexander Devine Children's Hospice Service	Mission Australia
Boxing Club	Motor Neurone
British Heart Foundation	MRCT
Cancer Council Australia	NiCE Centre for Movement Disorders
Cancer Research	No5
Daisy's Dream	Peace Hospice
Diabetes UK	Phyllis Tuckwell Adults Hospice
Dorothy House Hospice	Riding for the Disabled
Help for Heroes	Ronald McDonald
Herts Young Homeless	Royal Hospital for Women Foundation
Hoffman Foundation for Autism	The Royal Children's Hospital Foundation
Hospice of the Good Shepherd	Time is Precious
Katy Haines Memorial Trust	Wayside Chapel Community Services
Launch Pad	



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Bottomline Technologies (NASDAQ: EPAY) makes complex business payments simple, smart, and secure. Corporations and banks rely on Bottomline for domestic and international payments, efficient cash management, automated workflows for payment processing and bill review, and state of the art fraud detection, behavioral analytics and regulatory compliance solutions. Thousands of corporations around the world benefit from Bottomline solutions. Headquartered in Portsmouth, NH, Bottomline delights customers through offices across the U.S., Europe, and Asia-Pacific.

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