



## Recology Inc

Bottomline AP  
Automation Case Study

## Introduction

This case study for Recology Inc. is based on a survey of Bottomline customers by a 3rd-party research service.

## Challenges

The business challenges impacting the profiled company's AP organization that led them to evaluate and ultimately select Bottomline:

- Manual paper-based processes which were slow, costly, and error-prone
- Difficulty keeping-up with AP processing volume
- Hard to get visibility into AP activities and status updates
- Paying too many late fees

## Use Case

- Uses Bottomline for Invoice Automation
- How they pay their vendors: ACH, card, wire, and check



### COMPANY PROFILE

**Company:**  
Recology Inc.

**Company Size:**  
Medium Enterprise

**Industry:**  
Environmental Services &

**Equipment Name:**  
Larry Christensen

**Job Function:**  
Accounting Manager

**"We selected Bottomline in part because of their low implementation costs."**

## Results

The surveyed company achieved the following results with Bottomline:

### Improvements to AP operations from using Bottomline:

- Digitized previously manual paper-based processes
- Improved AP efficiency (i.e. reduce processing time, cost, and errors)
- Scaled AP throughput to meet invoice and/or payments volume
- Reduce late payment fees
- Earns cash-back rebates on AP spend

### Agree that Bottomline delivers on the value promised:

- Ramp up was quicker than expected
- Improves the relationships we have with our vendors
- Seamlessly integrates with our ERP and banks
- Improves straight-through processing
- Makes it easy to get status updates and rollup of AP spend
- Improves AP reporting, budgeting, and forecasting
- Improves ability to track key AP performance metrics

**Rated the overall value of Bottomline capabilities as superior than other AP automation solutions they have used or evaluated.**

### AP performance improvements since starting to use their Paymode-X solution:

- >50% faster AP processing time
- >50% lower AP processing cost
- >50% fewer AP processing errors
- >50% less invoice exceptions
- >75% increase in invoices linked to a PO
- >75% improvement in straight-through touchless processing
- >50% quicker approval times
- >25% fewer late payments

**“We are able to process invoices remotely from home thanks to our Bottomline solution.”**

**“Our AP team no longer needs to physically chase down the invoice approver in order to make a payment thanks to our AP solution.”**

Find out how you can  
transform AP completely  
with Paymode-X

[Learn More](#)



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