Bottomline™

Receivables Automation: Local Government

A comprehensive solution designed to modernise your processes giving your residents the options they need to make efficient, timely payments

Having a regular and predictable cash flow is critical for running public services efficiently while keeping within budgets. Automating receivables and offering flexible electronic payment options makes it easy for residents to pay their bills by the due date. This not only improves your cash flow predictability but also lowers your financial risk.

Plus, with Bottomline's Receivables Automation Solution, you can:

✅ **Give residents an easy way to set up payment plans and allow them to spread the cost of annual policies with a direct debit schedule**

✅ **Get started easily, with fully hosted paperless mandates and payment pages**

✅ **Onboard residents or replace mandates seamlessly using links to pre-filled, paperless mandates**

✅ **Collect upfront or missed payments using payment links in your emails, SMS, or printed bills**

✅ **Simplify reconciliation with a common reference for all payments**

Allow residents to pay through:

⊕ **Modern Account Transfers**

⊕ **Card Payments**

⊕ **PayPal & Other Payment Types**

⊕ **Payment Links**

⊕ **Direct Debit Sign-Up Links**

⊕ **Regular or Ad-Hoc Direct Debit**

⊕ **Card-On-File**

⊕ **Recurring Card Payments**

"Once we engaged with Bottomline, I can honestly say they went above and beyond when it came to our project. They were always flexible, accommodating and responsive to any of our questions or requests."

Carl Render, Implementation and Change Manager, North East Lincolnshire Council

bottomline.com

Simplify Payments for You and Your Residents

Residents

Offer your residents a method of payment that works for them – and your organisation

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DIRECT DEBIT
The UK's most trusted bill collection method for regular or ad-hoc payments

ACCOUNT TRANSFER
Thanks to Open Banking, paying by bank transfer is simple, fast and error-free

CARD
Ubiquitous and familiar for single and recurring payments, although credit arrangements (cards and BNPL) risk consumer over-spending

Engagement

Convenient and timely engagement increases payment success

CUSTOMISABLE CHECK-OUT PAGES
Embed hosted pages on your website for payments and / or direct debit sign-up

EMBEDDED LINKS
Add links to emails to collect a deposit or final balance payment. Or send a link to complete a Direct Debit mandate, or even return an excess balance

Optimisation

Take advantage of additional services to increase your efficiency and compliance

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MANAGED DIRECT DEBIT
Fully managed and compliant solution

ACCOUNT OWNERSHIP, ADDRESS AND ACCOUNT VALIDATION
Ensure compliance, reduce errors and delays, and improve efficiency

DATA MANAGEMENT
Reduce your burden, risk and liability of storing sensitive payment data

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Speak to one of our experts today for more information.

Book a Meeting

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