

Bottomline Remote Recovery

ENSURE OPERATIONAL RESILIENCE WHEN IT MATTERS MOST

In a world shaped by geopolitical uncertainty, economic volatility, cyber threats, and unforeseen disruptions, banks and financial institutions must plan for interruptions to their critical payment operations.

What Happens When Your Recovery Plan Needs a Recovery Plan?

Payment disruptions can happen at any time, but customers, counterparties and regulators still expect uninterrupted service and demonstrable operational resilience.

As a result, your recovery strategies must go beyond simply restoring payment flows alone. Your institution will be judged on its ability to maintain critical payments operations during an outage, whilst minimising impact to customers, liquidity and business continuity.

Ensuring Operational Resilience in an Unpredictable World

Powered by a global footprint and three fully independent bureau infrastructures, Remote Recovery enables access to Swift and other vital financial networks continuously, maintaining operational continuity even under challenging circumstances.

Keep essential operations running when disruption strikes, without the complexity of extensive infrastructure or maintenance. Supported by Bottomline's proven expertise, you can enhance operational resilience and be up and running quickly with minimal effort.



**Keep Payments Moving,
Even In Disruption.**

**Activate a resilient
emergency environment
that safeguards critical
operations.**

How You Can Maintain Critical Operations with Remote Recovery:

- **Fully Independent Network Access**
Maintain connectivity through a separate environment, outside of your own Production / Disaster Recovery.
- **Comprehensive Messaging Coverage**
FIN, InterAct (FINPlus, Funds, RemoteGate, RMA) and FileAct, with full ISO 20022 support.
- **Unlimited Capacity**
No message limits, ensuring uninterrupted processing when it matters most.
- **Easy to Use**
Simple, secure Swift messaging interface for manual message creation, review and release.
- **Built-In Security**
Soft MFA tokens (Multi Factor Authentication) for designated users to ensure security.
- **Flexible and Secure File Transfer**
SFTP connectivity over the internet for reliable file exchange and operational continuity.

Designed to Help You Recover Quickly and Securely

Availability and Data Storage

- **Service available to all clients**
Supports both Hosted/Service Bureau clients or financial institutions with their own Swift interface.
- **Rapid access to critical payments operations**
Simple and secured user-to-application or application-to-application interfaces for capturing payment messages.
- **Available when needed**
24x7 service activation via the Bottomline Service Desk.
- **No long-term data retention**
Operational service only. No data is stored long-term on Bottomline servers promoting control and reduced risk.
- **Automated RMA authorisations**
For streamlined operations.
- **Swift directory integration**
Supports standard BIC Directory upload only to maintain continuity.



Be Ready for the Unexpected

Talk to a Resilience Expert

Contact Us



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