

# CASH ★ WARS

## 7 STEPS TO GETTING THE DIRECT DEBIT PROCESS **RIGHT!**

right.

**STEP 1**



**Customer sign up**



Provide customers with multiple ways to sign up to a Direct Debit.

right.

**STEP 2**



**Confirm identity**



Validate the bank account and complete a "know your customer check" to verify account details. This also helps to prevent fraud or false sign ups.

right.

**STEP 3**



**Database input**



Add payer information to a secure database.

right.

**STEP 4**



**Rules compliance**

Send advance notifications, set up a Direct Debit Instruction (DDI) whilst adhering to the many scheme rules and steering clear of prohibited practices.

right.

**STEP 5**



**Bacs submissions**

Submit the collection file to Bacs, feeling confident that funds will be collected on time.

right.

**STEP 6**



**Report collection**

Collect your vital Bacs reports in a timely manner so you're up to speed with all successful transactions and notifications of amends.

right.

**STEP 7**



**Manage returns**

Update your systems to communicate Direct Debit failures and amendments according to the rules.



**HANDS UP!**

To get more answers **download** our Roadblocker eBook now!

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