

Bottomline Technologies Reports Fourth Quarter Results

Strong Growth in Subscription and Transaction Revenue Highlights Fourth Quarter

PORTSMOUTH, N.H. – August 10, 2017 – Bottomline Technologies (NASDAQ: EPAY), a leading provider of financial technology which helps businesses pay and get paid, today reported financial results for the fourth quarter and fiscal year ended June 30, 2017.

Subscription and transaction revenues, which are primarily related to the company's cloud platforms, were \$59.4 million for the fourth quarter, up 17%, or 20% on a constant currency basis, as compared to the fourth quarter of last year. Revenues overall for the fourth quarter were \$93.5 million. Constant currency growth is calculated as discussed in the "Non-GAAP Financial Measures" section that follows.

GAAP net loss for the fourth quarter was \$5.7 million compared to \$5.9 million for the fourth quarter of last year. GAAP net loss per share was \$0.15 in the fourth quarter compared to \$0.16 in the fourth quarter of last year.

Adjusted EBITDA for the fourth quarter was \$20.8 million compared to \$18.0 million for the fourth quarter of last year. Adjusted EBITDA for the fourth quarter was 22% of overall revenue compared to 20% of overall revenue for the fourth quarter of last year. Adjusted EBITDA is calculated as discussed in the "Non-GAAP Financial Measures" section that follows.

Core net income for the fourth quarter was \$10.6 million compared to \$9.2 million for the fourth quarter of last year. Core earnings per share was \$0.28 for the fourth quarter compared to \$0.24 for the fourth quarter of last year. Core net income and core earnings per share exclude certain items as discussed in the "Non-GAAP Financial Measures" section that follows.

"Our strong results confirm that we are executing well against our strategic plan," said Rob Eberle, President and CEO of Bottomline Technologies. "The fourth quarter was highlighted by strong subscription and transaction revenue growth and represents another step forward towards achieving our longer term financial goals. We enter the new fiscal year with market momentum and a product set that is well positioned to drive our continued growth. We have confidence in our ability to execute against our strategic plan, achieve our financial targets and drive shareholder value."

Fourth Quarter Customer Highlights

- 18 leading institutions selected Paymode-X, Bottomline's leading cloud-based payments automation platform.
- 7 leading organizations, including New Mexico Mutual and Confie Insurance Services, chose Bottomline's cloud-based legal spend management solutions to automate, manage and control their legal spend.
- Signed 5 new Digital Banking deals, helping banks to compete and grow their corporate and business banking franchises by deploying innovative digital capabilities.
- Companies such as Global Reach Group Ltd and Credit Agricole Indosuez (Switzerland) SA selected Bottomline's Financial Messaging solution to improve operating efficiencies and optimize the effectiveness of their financial transactions.
- Organizations such as Medavie Blue Cross and Bessemer Trust chose Bottomline's corporate payment automation solutions to extend their payments capabilities and improve efficiencies.

Fourth Quarter Strategic Corporate Highlights

- Announced that the Paymode-X electronic payment network has grown to over 365,000 businesses in the network. Paymode-X processes more than \$200 billion in annual spend. The scale of the network and large number of enrolled vendors makes Paymode-X the clear choice for businesses seeking payment automation and payables monetization.
- Announced that Citizens Bank selected Bottomline to deploy a market-leading online and mobile banking platform for Citizens Commercial and Business Banking clients. Bottomline was chosen for its breadth of capabilities as well as its ability to manage complex fraud risks and keep business payments secure. By deploying Bottomline's Digital Banking 3.0 platform, Citizens will provide its clients with an integrated suite of cash management and payment services that can be tailored by market or industry segment.
- Held the 2017 Legal Spend Management customer conference in Chicago, IL.
 Known as the Customer Insights Exchange, the conference was attended by over
 forty of North America's largest casualty and insurance companies. The three day
 conference provided a unique forum for Bottomline's Legal Spend Management
 customers to discuss industry developments, share best practices and collaborate
 with the Bottomline Legal Solutions team.
- Announced the launch of a new payment fraud solution for members of the SWIFT payment network. The solution is part of a package of measures being offered by Bottomline to help customers meet security requirements from the SWIFT payments cooperative under its recently announced Customer Security Programme (CSP). Being made available to some of the world's largest banks and financial institutions, the new Bottomline fraud solution goes beyond the mandatory controls to include real-time monitoring of user behavior and individual messages.

Non-GAAP Financial Measures

We have presented supplemental non-GAAP financial measures as part of this earnings release. The presentation of this non-GAAP financial information should not be considered in isolation from, or as a substitute for, our financial results presented in accordance with GAAP. Core net income, core earnings per share, constant currency information, adjusted EBITDA and adjusted EBITDA as a percent of revenue are non-GAAP financial measures.

Core net income and core earnings per share exclude certain items, specifically amortization of acquired intangible assets, goodwill impairment charges, stock-based compensation, acquisition and integration-related expenses, restructuring related costs, minimum pension liability adjustments, non-core charges associated with our convertible notes and revolving credit facility, global enterprise resource planning (ERP) system implementation costs, and other non-core or non-recurring gains or losses that arise from time to time.

Non-core charges associated with our convertible notes and revolving credit facility consist of the amortization of debt issuance and debt discount costs. Acquisition and integration-related expenses include legal and professional fees and other direct transaction costs associated with business and asset acquisitions, costs associated with integrating acquired businesses, including costs for transitional employees or services, integration related professional services costs and other incremental charges we incur as a direct result of acquisition and integration efforts. Global ERP system implementation costs relate to direct and incremental costs incurred in connection with our implementation of a new, global ERP solution and the related technology infrastructure.

In computing diluted core earnings per share, we exclude the effect of shares issuable under our convertible notes to the extent that any such dilution would be offset by our note hedges; the note hedges would be considered an anti-dilutive security under GAAP.

Periodically, such as in periods that include significant foreign currency volatility, we present certain metrics on a "constant currency" basis, to show the impact of period to period results normalized for the impact of foreign currency rate changes. We calculate constant currency information by translating prior period financial results using current period foreign exchange rates.

Adjusted EBITDA and adjusted EBITDA as a percent of revenue represent our GAAP net income or loss, adjusted for charges related to interest expense, income taxes, depreciation and amortization, and other charges, as noted in the reconciliation that follows.

We believe that these supplemental non-GAAP financial measures are useful to investors because they allow for an evaluation of the company with a focus on the performance of its core operations, including more meaningful comparisons of financial results to historical periods and to the financial results of less acquisitive peer and competitor companies. Our executive management team uses these same non-GAAP financial measures internally to assess the ongoing performance of the company. Additionally, the same non-GAAP information is used for planning purposes, including the preparation of operating budgets and in communications with our board of directors with respect to our core financial performance. Since this information is not a GAAP measurement of financial performance, there are material limitations to its usefulness on a stand-alone basis, including the lack of comparability of this presentation to the GAAP financial results of other companies.

Non-GAAP Financial Measures (Continued)

Reconciliation of Core Net Income

A reconciliation of core net income to GAAP net loss for the three and twelve months ended June 30, 2017 and 2016 is as follows:

| | Three Months Ended June 30, | | | _ | Twelve Mo June | | |
|---|-----------------------------|---------|----|---------|-------------------|----------|----------------|
| | | 2017 | | 2016 | | 2017 | 2016 |
| | | | | (in tho | usa | nds) | |
| GAAP net loss | \$ | (5,659) | \$ | (5,926) | \$ | (33,137) | \$ (19,648) |
| Amortization of acquired intangible assets | | 5,865 | | 7,258 | | 24,246 | 28,978 |
| Goodwill impairment and fixed asset charges (1) | | 2,399 | | _ | | 9,928 | _ |
| Stock-based compensation expense | | 7,704 | | 7,185 | | 31,913 | 30,279 |
| Acquisition and integration-related expenses | | 324 | | 167 | | 2,596 | 741 |
| Restructuring expense (benefit) | | (14) | | (72) | | 547 | 850 |
| Global ERP system implementation costs | | 2,131 | | 2,433 | | 8,804 | 4,252 |
| Other non-core benefit | | (223) | | (246) | | (223) | (246) |
| Minimum pension liability adjustments | | 274 | | 63 | | 1,079 | 203 |
| Amortization of debt issuance and debt discount costs | | 3,649 | | 3,319 | | 14,067 | 12,958 |
| Non-recurring tax benefit | | (153) | | _ | | (4,614) | _ |
| Tax effects on non-GAAP income | | (5,674) | | (4,967) | | (17,530) | (19,607) |
| Core net income | \$ | 10,623 | \$ | 9,214 | \$ | 37,676 | \$ 38,760 |

Consists of a non-recurring fixed asset charge of \$2.4 million and a goodwill impairment charge of \$7.5 million in the three months ended June 30, 2017 and December 31, 2016, respectively.

Reconciliation of Diluted Core Earnings per Share

A reconciliation of our diluted core earnings per share to our GAAP basic and diluted net loss per share for the three and twelve months ended June 30, 2017 and 2016 is as follows:

| | т | Three Months Ended June 30, | | | Twelve Months June 30, | | | |
|--|----|-----------------------------|----|--------|---------------------------|--------|----|--------|
| | | 2017 | | 2016 | | 2017 | | 2016 |
| GAAP basic and diluted net loss per share | \$ | (0.15) | \$ | (0.16) | \$ | (0.88) | \$ | (0.52) |
| Plus: | | | | | | | | |
| Impact on GAAP diluted net loss per share of weighted average shares used in computing core earnings per | l | | | | | | | |
| share | | _ | | 0.01 | | 0.01 | | 0.01 |
| Amortization of acquired intangible assets | | 0.15 | | 0.19 | | 0.64 | | 0.75 |
| Goodwill impairment and fixed asset charges | | 0.06 | | _ | | 0.26 | | _ |
| Stock-based compensation expense | | 0.20 | | 0.19 | | 0.84 | | 0.79 |
| Acquisition and integration-related expenses | | 0.01 | | _ | | 0.07 | | 0.02 |
| Restructuring expense (benefit) | | _ | | _ | | 0.01 | | 0.02 |
| Global ERP system implementation costs | | 0.06 | | 0.06 | | 0.23 | | 0.11 |
| Other non-core benefit | | (0.01) | | (0.01) | | (0.01) | | (0.01) |
| Minimum pension liability adjustments | | 0.01 | | _ | | 0.03 | | 0.01 |
| Amortization of debt issuance and debt discount costs | | 0.10 | | 0.09 | | 0.37 | | 0.34 |
| Non-recurring tax benefit | | _ | | _ | | (0.12) | | _ |
| Tax effects on non-GAAP income | | (0.15) | | (0.13) | | (0.46) | | (0.51) |
| Diluted core earnings per share | \$ | 0.28 | \$ | 0.24 | \$ | 0.99 | \$ | 1.01 |

Non-GAAP Financial Measures (Continued)

A reconciliation of our non-GAAP weighted average shares used in computing diluted core earnings per share to our GAAP weighted average shares used in computing basic and diluted net loss per share for the three and twelve months ended June 30, 2017 and 2016 is as follows:

| | | nths Ended e 30, | | nths Ended e 30, |
|---|-----------|---------------------|-----------|---------------------|
| | 2017 | 2016 | 2017 | 2016 |
| Numerator: | | | | |
| Core net income | \$ 10,623 | \$ 9,214 | \$ 37,676 | \$ 38,760 |
| Denominator: | | | | |
| Weighted average shares used in computing basic and diluted net loss per share for GAAP | 37,693 | 37,949 | 37,842 | 37,957 |
| Impact of dilutive securities (stock options, restricted stock awards and employee stock purchase plan) (2) | 337 | 363 | 224 | 505 |
| Weighted average shares used in computing diluted core earnings per share | 38,030 | 38,312 | 38,066 | 38,462 |

These securities are anti-dilutive on a GAAP basis as a result of our net loss, but are considered dilutive on a non-GAAP basis in periods where we report non-GAAP net income.

Constant Currency Reconciliation

The table below is a comparative summary of our total revenues and our subscription and transaction revenues shown with a constant currency growth rate:

| _ | | onths Ended ne 30, | | | |
|---------------------------------------|------------|-----------------------|------|---------------------------------------|----------------------------------|
| | 2017 | 2016 | GAAP | % Increase Impact from Currency | Constant Rates ⁽³⁾ |
| | (in the | ousands) | | | |
| Subscription and Transaction Revenues | \$ 59,370 | \$ 50,870 | 17% | 3% | 20% |
| Total Revenues | 93,501 | 88,112 | 6% | 3% | 9% |
| | | onths Ended ne 30, | | | |
| | 2017 | 2016 | GAAP | % Increase Impact from Currency | Constant Rates ⁽³⁾ |
| | (in the | ousands) | | | |
| Subscription and Transaction Revenues | \$ 222,997 | \$ 195,187 | 14% | 4% | 18% |
| Total Revenues | 349,412 | 343,274 | 2% | 4% | 6% |

Constant currency information compares results between periods as if exchange rates had remained constant period-over-period. We calculate constant currency information by translating prior-period results using current period GAAP foreign exchange rates.

Non-GAAP Financial Measures (Continued)

Reconciliation of Adjusted EBITDA

A reconciliation of our adjusted EBITDA to GAAP net loss for the three and twelve months ended June 30, 2017 and 2016 is as follows:

| | Three Months Ended June 30, | | 1 | | nths Ended e 30, | | |
|--|-----------------------------|---------|---------------|----|---------------------|----|----------|
| | | 2017 | 2016 | | 2017 | _ | 2016 |
| GAAP net loss | \$ | (5,659) | \$ (5,926) | \$ | (33,137) | \$ | (19,648) |
| Adjustments: | | | | | | | |
| Other expense, net | | 4,490 | 3,903 | | 17,086 | | 15,312 |
| Provision for (benefit from) income taxes | | (1,108) | (461) | | (5,137) | | 785 |
| Depreciation and amortization | | 6,603 | 3,700 | | 19,528 | | 13,489 |
| Amortization of acquired intangible assets | | 5,865 | 7,258 | | 24,246 | | 28,978 |
| Goodwill impairment charge | | _ | _ | | 7,529 | | _ |
| Stock-based compensation expense | | 7,704 | 7,185 | | 31,913 | | 30,279 |
| Acquisition and integration-related expenses | | 324 | 167 | | 2,596 | | 741 |
| Restructuring expense (benefit) | | (14) | (72) | | 547 | | 850 |
| Minimum pension liability adjustments | | 274 | 63 | | 1,079 | | 203 |
| Global ERP system implementation costs | | 2,131 | 2,433 | | 8,804 | | 4,252 |
| Other non-core expense (benefit) | | 189 | (246) | | 189 | | (246) |
| Adjusted EBITDA | \$ | 20,799 | \$ 18,004 | \$ | 75,243 | \$ | 74,995 |

Adjusted EBITDA as a percent of Revenue

A reconciliation of adjusted EBITDA as a percent of revenue to GAAP net loss as a percent of revenue for the three and twelve months ended June 30, 2017 and 2016 is as follows:

| | | Three Months Ended June 30, | | ths Ended 30, |
|--|------|--------------------------------|------|------------------|
| | 2017 | 2016 | 2017 | 2016 |
| GAAP net loss as a percent of revenue | (6%) | (7%) | (9%) | (6%) |
| Adjustments: | | | | |
| Other expense, net | 5% | 4% | 5% | 4% |
| Provision for (benefit from) income taxes | (1%) | (1%) | (1%) | 0% |
| Depreciation and amortization | 7% | 4% | 6% | 4% |
| Amortization of acquired intangible assets | 6% | 8% | 7% | 9% |
| Goodwill impairment charge | 0% | 0% | 2% | 0% |
| Stock-based compensation expense | 9% | 9% | 8% | 10% |
| Acquisition and integration-related expenses | 0% | 0% | 1% | 0% |
| Restructuring expense (benefit) | 0% | 0% | 0% | 0% |
| Minimum pension liability adjustments | 0% | 0% | 0% | 0% |
| Global ERP system implementation costs | 2% | 3% | 3% | 1% |
| Other non-core expense (benefit) | 0% | 0% | 0% | 0% |
| Adjusted EBITDA as a percent of revenue | 22% | 20% | 22% | 22% |

About Bottomline Technologies

Bottomline Technologies (NASDAQ: EPAY) helps businesses pay and get paid. We make complex business payments simple, secure and seamless by providing a trusted and easy-to-use set of cloud-based business payment, digital banking, fraud prevention and financial document solutions. Over 10,000 corporations, financial institutions, and banks benefit from Bottomline solutions. Headquartered in the United States, Bottomline also maintains offices in Europe and Asia-Pacific. For more information, visit our website at www.bottomline.com.

Bottomline Technologies, Paymode-X and the BT logo are trademarks of Bottomline Technologies (de), Inc. which are registered in certain jurisdictions. All other brand/product names are trademarks of their respective holders.

In connection with this earning's release and our associated conference call, we will be posting additional material financial information (such as financial results, non-GAAP financial projections and non-GAAP to GAAP reconciliations) within the "Investors" section of our website at www.bottomline.com/us/about/investors.

Cautionary Language

This press release contains "forward-looking statements" within the meaning of the Private Securities Litigation Reform Act of 1995, including statements reflecting our expectations about our ability to execute on our strategic plans, achieve future growth and profitability, expand margins and increase shareholder value. Any statements that are not statements of historical fact (including but not limited to statements containing the words "believes," "plans," "anticipates," "expects," "look forward", "confident", "estimates" and similar expressions) should be considered to be forward-looking statements. Actual results may differ materially from those indicated by such forward-looking statements as a result of various important factors including, among others, competition, market demand, technological change, strategic relationships, recent acquisitions, international operations and general economic conditions. For additional discussion of factors that could impact Bottomline Technologies' operational and financial results, refer to our Form 10-K for the fiscal year ended June 30, 2016 and the subsequently filed Form 10-Q's and Form 8-K's or amendments thereto. Any forward-looking statements represent our views only as of today and should not be relied upon as representing our views as of any subsequent date. We do not assume any obligation to update any forward-looking statements.

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Bottomline Technologies Unaudited Condensed Consolidated Statement of Operations (in thousands, except per share amounts)

| | Three Months Ended June 30, | | | Twelve Months Ended June 30, | | | | |
|--|-----------------------------|--|----|--|----|--|----|---|
| | | 2017 | | 2016 | | 2017 | | 2016 |
| Revenues: Subscriptions and transactions Software licenses Service and maintenance Other | \$ | 59,370 3,337 29,696 1,098 | \$ | 50,870 5,072 30,495 1,675 | \$ | 222,997 11,685 109,633 5,097 | \$ | 195,187 20,826 120,292 6,969 |
| Total revenues | | 93,501 | | 88,112 | | 349,412 | | 343,274 |
| Cost of revenues: Subscriptions and transactions Software licenses Service and maintenance Other Total cost of revenues | | 29,242 229 14,186 846 44,503 | | 23,207 289 13,691 1,252 38,439 | _ | 103,777 818 53,494 3,737 161,826 | | 87,775 1,030 53,236 5,059 147,100 |
| Gross profit | | 48,998 | | 49,673 | | 187,586 | | 196,174 |
| Operating expenses: Sales and marketing Product development and engineering General and administrative Amortization of intangible assets Goodwill impairment charge Total operating expenses | _ | 20,294 13,928 11,188 5,865 — 51,275 | _ | 21,214 12,396 11,289 7,258 — 52,157 | | 77,470 53,002 46,527 24,246 7,529 208,774 | | 84,068 47,355 39,324 28,978 — |
| Loss from operations | | (2,277) | | (2,484) | | (21,188) | | (3,551) |
| Other expense, net | | (4,490) | | (3,903) | | (17,086) | | (15,312) |
| Loss before income taxes Income tax provision (benefit) | | (6,767) (1,108) | | (6,387) (461) | | (38,274) (5,137) | | (18,863) 785 |
| Net loss | \$ | (5,659) | \$ | (5,926) | \$ | (33,137) | \$ | (19,648) |
| Basic and diluted net loss per share: | \$ | (0.15) | \$ | (0.16) | \$ | (0.88) | \$ | (0.52) |
| Shares used in computing basic and diluted net loss per share: | _ | 37,693 | _ | 37,949 | | 37,842 | | 37,957 |

Bottomline Technologies Unaudited Condensed Consolidated Balance Sheets (in thousands)

| | June 30, | June 30, | | | | |
|--|------------|------------|--|--|--|--|
| | 2017 | 2016 | | | | |
| ASSETS | | | | | | |
| Current assets: | | | | | | |
| Cash, cash equivalents and marketable securities | \$ 126,542 | \$ 132,383 | | | | |
| Accounts receivable | 64,244 | 61,773 | | | | |
| Other current assets | 16,807 | 22,385 | | | | |
| Total current assets | 207,593 | 216,541 | | | | |
| Property and equipment, net | 55,307 | 51,029 | | | | |
| Goodwill and intangible assets, net | 336,868 | 366,958 | | | | |
| Other assets | 17,671 | 16,682 | | | | |
| Total assets | \$ 617,439 | \$ 651,210 | | | | |
| LIABILITIES AND STOCKHOLDERS' EQUITY | | | | | | |
| Current liabilities: | | | | | | |
| Accounts payable | \$ 9,013 | \$ 10,218 | | | | |
| Accrued expenses | 29,179 | 27,512 | | | | |
| Deferred revenue | 74,113 | 74,332 | | | | |
| Convertible senior notes | 183,682 | | | | | |
| Total current liabilities | 295,987 | 112,062 | | | | |
| Convertible senior notes | _ | 169,857 | | | | |
| Deferred revenue, non current | 22,047 | 19,086 | | | | |
| Deferred income taxes | 15,433 | 28,147 | | | | |
| Other liabilities | 22,016 | 27,271 | | | | |
| Total liabilities | 355,483 | 356,423 | | | | |
| Stockholders' equity | | | | | | |
| Common stock | 43 | 42 | | | | |
| Additional paid-in-capital | 624,001 | 591,800 | | | | |
| Accumulated other comprehensive loss | (32,325) | (37,668) | | | | |
| Treasury stock | (113,071) | (75,832) | | | | |
| Accumulated deficit | (216,692) | (183,555) | | | | |
| Total stockholders' equity | 261,956 | 294,787 | | | | |
| Total liabilities and stockholders' equity | \$ 617,439 | \$ 651,210 | | | | |