

BCP Planning Exercise

Major disruptions affect every aspect of your business, including suppliers and customers. Bottomline is dedicated to helping you assess the impact of such events. We will collaborate with you to walk through a scenario that impacts all your critical systems. This exercise is an essential component of your ongoing Business Continuity Planning (BCP) program, supporting you in meeting any regulatory requirements.

Key Objectives

To be agreed with the customer – here are some starting points

- 1 Operational Resilience Test**
To evaluate the customer's ability to maintain their Payments and Collections service when subjected to a "Severe, but Plausible" disruptive event, such as a ransomware attack on Bottomline's PTX system.
- 2 Joint Operational Resilience Test**
To conduct a collaborative test with Bottomline, focused on demonstrating effective joint Response Management and Service Restoration processes.
- 3 Response Management Evaluation**
To assess the effectiveness of the Response Management processes and related documentation, including the customer's Payments and Collections Business Continuity Plan.
- 4 Technology Resilience Assessment**
To evaluate the effectiveness of continuity, workarounds, backup, and recovery processes and systems.

How Does It Work

The major disruption exercise is scheduled at a convenient date and time and will last for 90 minutes. It will be a discussion-based session conducted online, with breakout rooms available if necessary.