

## SUDEN HE OF FRAUD INVESTIGATION

## It's an unfortunate fact of commercial and

FRAUD AND FINCRIME HAPPEN.

retail payments. But with the rise of fraud and financial crime

and regulatory scrutiny, organizations need a holistic view of investigations with solutions like Enterprise Case Management (ECM).

Working the fraud trail with ACFCS, Bottomline surveyed more than 100 industry professionals of all sizes and geographies. Here's what we found...

SYSTEMS ONERLOAD

use between **3-5 systems** 

to investigate fraud.

want their ECM system to receive data from multiple systems. use different ECM

systems for different

typologies of fraud,

financial crime, and

compliance.

have a handle on the extent of fraud

POOR VISIBILITY

MORK SMARI

losses and insights

toward recovering them.

For savvy fraud prevention

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**Section** Bottomline

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