

ELEXON

B S C

Elexon Increases Direct Debit Collections and Improves Process

"I am confident the PTX can cater to any change in our requirements. I would definitely recommend PTX to organizations wanting reliable, accurate, and above all, secure payments technology."

- Darren Draper
Financial System and Operations Manager



Challenges

- Current process had unnecessary complexity and lengthy turn-around
- Relied on cumbersome paper-based forms of payment during high demand for online banking

Solution

- PTX Payments Platform
 - Cloud-based Bacs and faster payments solution

Results

- Increase Direct Debit collections by 40% with secure robust payment lifecycle
- Simplified process and decreased turn-around time of indirect Bacs payments
- Moved away from paper-based forms of payment
- Control over direct debit mandate creation process

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