

WILSON WILSON
& HANCOCK

Increasing Visibility Over Direct Debit Collections with Cloud-Based Payment Platform

*"It was easy to stay with Bottomline
because we wanted as little
disruption as possible."*

- Natalie
Accounts Assistant, Operations



Challenges

- On-premise system came with inherent security risk
- Ensuring compliance with Bacs frequent changes was time-consuming and upgrades required engineer engagement
- Process was paper-based due to filing previous submissions for historical reference
- Pulling Bacs messages was cumbersome due to having to access the Bacs payment services separately

Solution

- PTX Payments and Business Solutions Suite

Results

- Eliminated concern of hardware failure for an on-premise solution
- Increased Bacs security and improved reporting
- Eliminated paper processing due to ability to review submission history via the cloud
- Ease of accessing all required information in one place
- Future changes no longer required internal engineer support for a software upgrade or a migration

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